ECGC Limited

Tender for Appointment of CERT-In empanelled independent auditor to conduct Cybersecurity Audit of FY 2020-21.

Reply to queries

1. *Query* – We understand that we can submit the bid online via email in case we are not able to submit it physically. Please clarify.

Reply - You can submit the bid via email to security@ecgc.in The commercial bid document must be password protected. The password for the same will have to be shared via separate email on 19th April 2021 on specific timings as communicated by ECGC.

2. *Query* – We understand that we have to submit 2 different files. One file containing all the annexures except annexure 4-commercial bid and the other one (password protected) containing annexure 4(commercial bid). Please clarify

Reply –You have to submit 2 different files. One file containing all the annexures except annexure 4-commercial bid and the other one (password protected) containing annexure 4(commercial bid)

3. *Query* - Please share the count of head office, regional offices and branches located in Mumbai to be included as part of scope

Reply - Head Office (3 locations in Nariman Point & IT Department in BKC)

Business Branch (1 location in BKC)

4.*Query*- We request an extension for 5-10 business days.

Reply- We are already delayed in this exercise and hence cannot consider any further extension of timelines for the Bid process.

5. *Query*- We understand that review of any financial controls is not a part of the scope. Also review of underwriting and other financial processes is not a part of the scope. Please confirm.

Reply - Financial controls review and / or business process review (like underwriting) is not part of the scope. Only ITGC controls for financial systems is included in the scope of work.

6. *Query-* **Is application security part of scope. If yes, please provide further details on the same.**

Reply – Yes, Application security is part of scope. The details are as below:

1. Number of Applications to be tested. –
   - 2 (Two) Web Applications (Client Portal and Public Portal)
2. Number of static and dynamic pages (application wise)
   - Client Portal - 1 Dynamic login page, 5+ static page
   - Public Portal - 0(Nil) Dynamic page, 30+ static page
3. Details of application server.
   - Client Portal-(Apache Tomcat &PostgreSQL)
   - Public Portal-(Apache, WordPress, MySQL & Maria DB)

7. *Query-* **Please confirm of compliance or conformity testing post one round of audit is part of scope.**

Reply- Yes, Compliance or conformity testing post one round of audit is part of scope.

8. *Query-* **Please share the location of DR**

Reply- DR location is Faridabad, NCR Delhi. Location wise this is not in the scope of work for audit. However related artefacts and remote evidence-based audit is to be done as part of the scope of work.

9. *Query-* **Any other queries related to legal clauses**

Reply- Legal clauses as mentioned in the Tender document (Terms and Conditions, NDA and Agreement) shall not be altered and/or modified.

10.Query- Request for extension of the submission deadline of this RFP by two weeks.

Reply- We have a strict mandate on timelines from IRDAI so this cannot be extended further. The scope of work is very confined and the audits being a standard practice it is envisaged to be taken up swiftly for completion too.

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