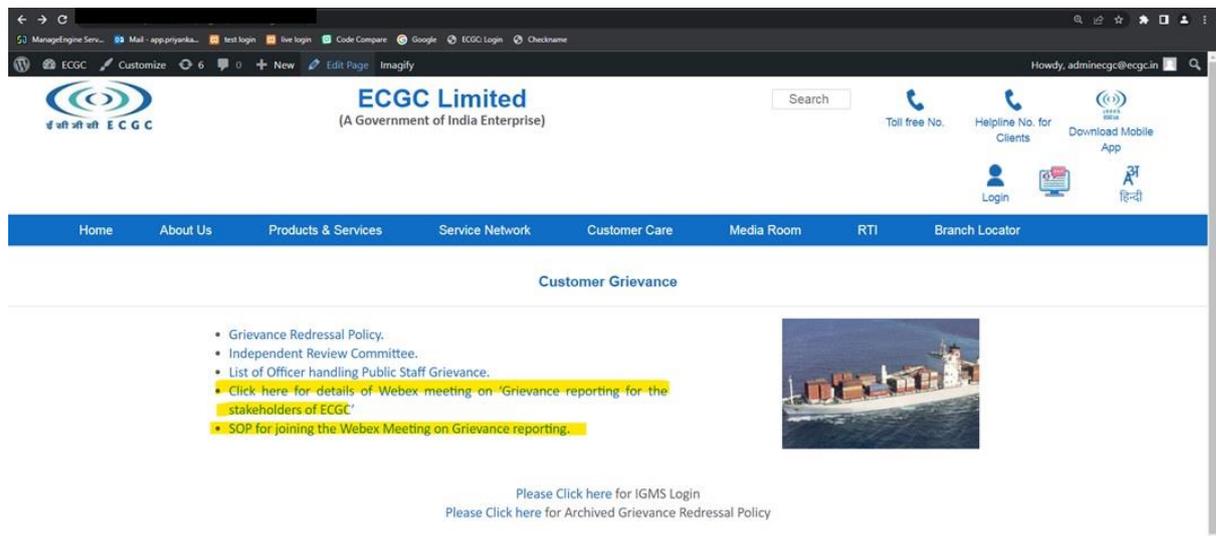


SOP to Join Webex Meeting on Grievance Reporting

1. Visit the ECGC website and click on **Customer Grievance**.

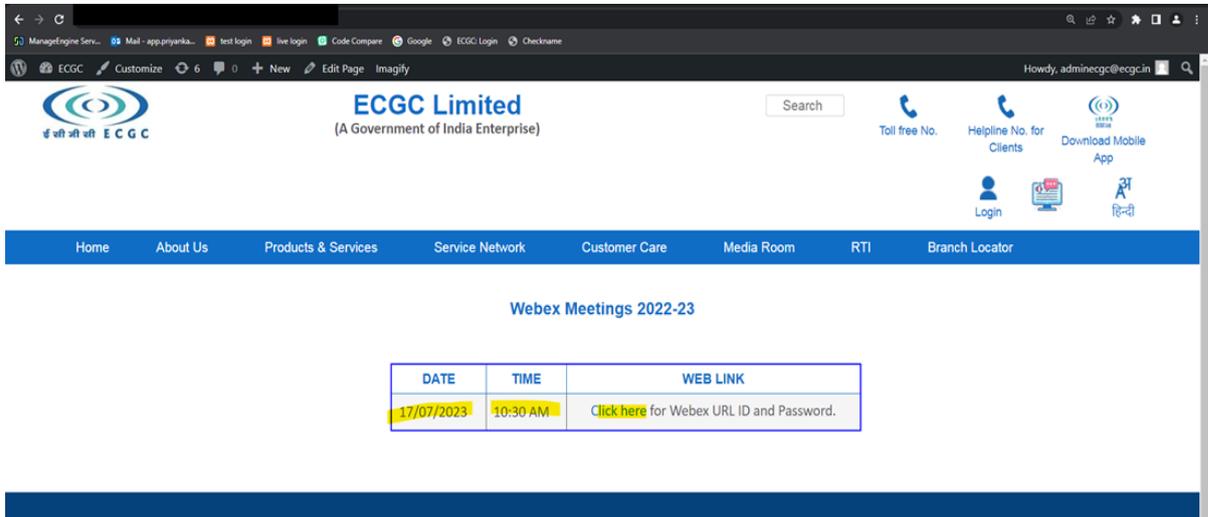


2. Click on the 'Click here for details of Webex meeting on Grievance reporting for the stakeholders of ECGC'



- The details of meeting i.e., the date and time will appear along with the link to join the Webex meeting.

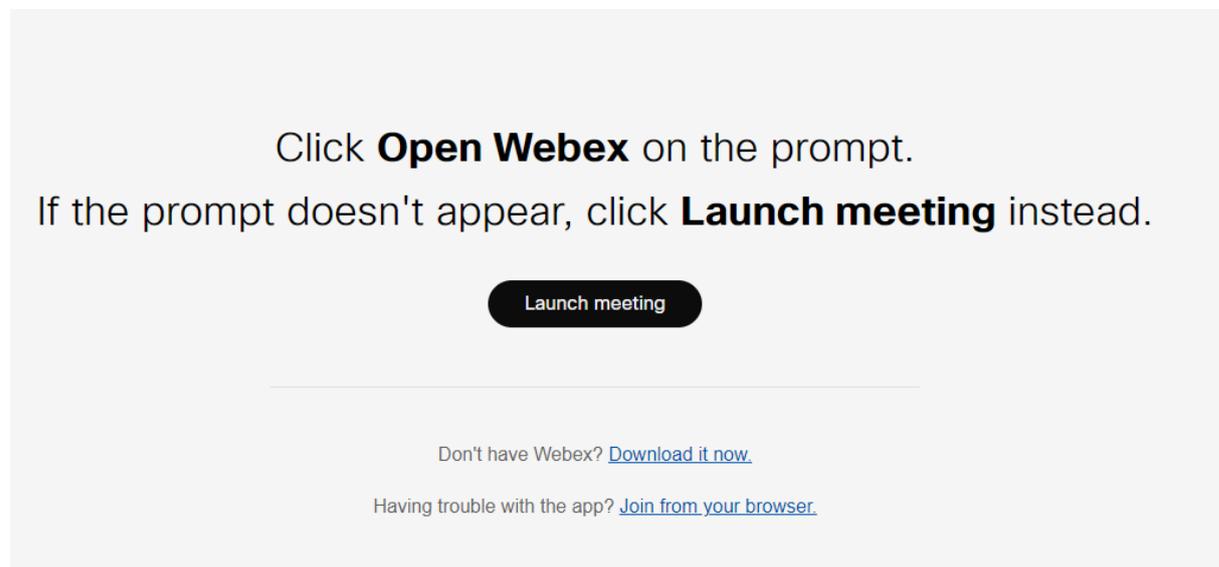
Click on “**Click here**” link and the browser will be redirected to the page given in step- 4



The screenshot shows the ECGC Limited website header with the logo and navigation menu. Below the header, there is a section titled "Webex Meetings 2022-23" containing a table with the following data:

DATE	TIME	WEB LINK
17/07/2023	10:30 AM	Click here for Webex URL ID and Password.

- Click on the **Launch Meeting** link if you have Webex application installed in your device



Click **Open Webex** on the prompt.
If the prompt doesn't appear, click **Launch meeting** instead.

[Launch meeting](#)

Don't have Webex? [Download it now.](#)

Having trouble with the app? [Join from your browser.](#)

or

Click on **Join from your browser** link to join the meeting from your browser Click on the **Open** link in the pop-up windows to join from Webex application installed in your device.

ECGC: Login x Cisco Webex Meetings x +
https://ecgc.webex.com/wbxmjs/joinservice/sites/ecgc/meeting/download/7aa56e56a1074de1be8313fd163e1257?siteurl=ecgc&MTID=ma1b61403993a6040df988b90e724d311

webex

This site is trying to open Webex.
https://ecgc.webex.com wants to open this application.
 Always allow ecgc.webex.com to open links of this type in the associated app
Open Cancel

Click **Open Webex** on the prompt.

Didn't work? [Download the app again.](#)
Having trouble with the app? [Join from your browser.](#)

5. Enter your details in the page and click on **Next**



Enter your information

Name
Name

Email address
Email address

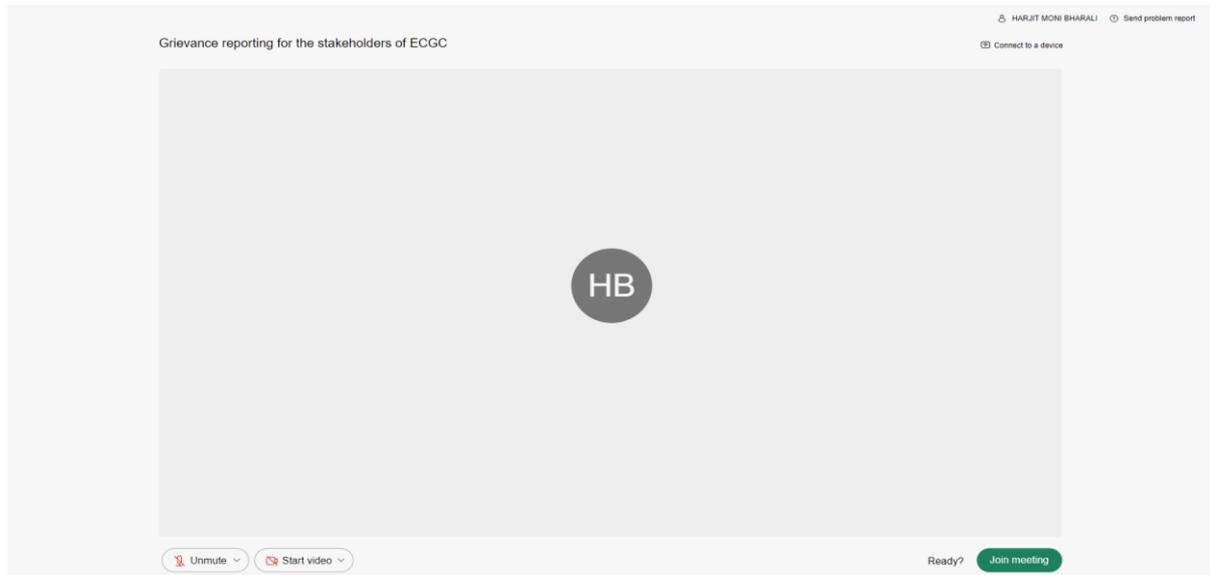
Next

Already have an account? [Sign in](#)

More ways to sign in

6. Click on **Join Meeting** in the right-side bottom corner



7. **Allow to use the microphone in the pop-up** and select appropriate audio settings from Audio Connections settings. Use "Mute" "unmute" button for mic settings adjustments.

8. Click on **start video**, if you wish to switch on your system camera.

